

What Health Care Providers need to know about Private-Fee-for-Service plans

The Any, Any, Any[®] (PFFS) Plan is a Medicare Advantage Private-Fee-for-Service (PFFS) plan authorized by the Centers for Medicare & Medicaid Services (CMS). A PFFS plan is different than an HMO, PPO, or Medicare supplement plan.

A beneficiary who enrolls in a Medicare Advantage PFFS plan is free to use any provider willing to treat the enrollee and accept our plan's terms and conditions of payment. You can view our terms and conditions of payment by visiting our website at www.univhc.com, and if you have questions, then you can call us at 1-866-690-4842, 8 AM to 11 PM Eastern, November 15 through March 31, 7 days a week, and 8 AM to 9 PM Eastern, April 1 through November 14, Monday through Friday. TTY users should call 1-800-617-0177. Enrollees must inform you, before obtaining services from you, that they have purchased the Any, Any, Any[®] (PFFS) Plan for their Medicare coverage. This gives you the right to choose to accept Any, Any, Any[®] (PFFS) Plan enrollees. You have a right to make that choice each time service is needed by an Any, Any, Any[®] (PFFS) Plan enrollee. You do not have to sign a contract to see Any, Any, Any[®] (PFFS) Plan enrollees.

If you decide to accept the Any, Any, Any[®] (PFFS) Plan terms and conditions of payment

Your agreement to our plan's terms and conditions of payment is inherent in your decision to treat an Any, Any, Any[®] (PFFS) Plan enrollee. If you decide to treat an Any, Any, Any[®] (PFFS) Plan enrollee, you will be subject to our plan's terms and conditions of payment and must bill the Any, Any, Any[®] (PFFS) Plan for covered services. However, you have the right to decide, on a patient-by-patient and visit-by-visit basis, whether to treat the Any, Any, Any[®] (PFFS) Plan enrollees. You may learn our terms and conditions of payment and other information about our plan on our website at www.univhc.com or by calling us at 1-866-690-4842, 8 AM to 11 PM Eastern, November 15 through March 31, 7 days a week, and 8 AM to 9 PM Eastern, April 1 through November 14, Monday through Friday. TTY users should call 1-800-617-0177.

If you decide not to accept the Any, Any, Any[®] (PFFS) Plan terms and conditions of payment

If you decide not to treat an Any, Any, Any[®] (PFFS) Plan enrollee, you should not provide services to the enrollee, except for emergencies.

If you choose to provide services, then you have by default agreed to our terms and conditions of payment and you must bill the Any, Any, Any[®] (PFFS) Plan for covered health care services. You must collect from the enrollee only the appropriate Any, Any, Any[®] (PFFS) Plan copays or coinsurance at the time of service. You may at any time, on a patient-by-patient and visit-by-visit basis, decide that you do not want to treat an Any, Any, Any[®] (PFFS) Plan enrollee.

We will follow CMS requirements for timely payment of claims. You may learn our billing requirements on our website at www.univhc.com or by calling us at 1-866-690-4842, 8 AM to 11 PM Eastern, November 15 through March 31, 7 days a week, and 8 AM to 9 PM Eastern, April 1 through November 14, Monday through Friday. TTY users should call 1-800-617-0177.

For more information about PFFS plans see Provider Qs & As at CMS's website

<http://www.cms.hhs.gov/PrivateFeeForServicePlans/>. If you have questions about the Any, Any, Any[®] (PFFS) Plan, please call our Member Services department at 1-866-690-4842, 8 AM to 11 PM Eastern, November 15 through March 31, 7 days a week, and 8 AM to 9 PM Eastern, April 1 through November 14, Monday through Friday. TTY users should call 1-800-617-0177. A Medicare Advantage organization with a Medicare contract.