

# **What *Health Care Providers*** **need to know about** **Private-Fee-for-Service Plans**

The Any, Any, Any Plan is a Medicare Advantage Private-Fee-for-Service (PFFS)\* plan authorized by the Centers for Medicare & Medicaid Services (CMS). A PFFS plan is different than an HMO, PPO, or Medicare supplement plan.

A beneficiary who enrolls in a Medicare Advantage PFFS plan is free to use any provider willing to treat the enrollee and accept our plan's terms and conditions of payment. You can view our terms and conditions of payment by visiting our website at [www.univhc.com](http://www.univhc.com), and if you have questions, you can call us at 1-866-690-4842, Monday – Friday from 8am - 11pm EST and 8am – 8pm on Saturday and Sunday. Enrollees must inform you, before obtaining services from you, that they have purchased the Any, Any, Any Plan for their Medicare coverage. This gives you the right to choose to accept Any, Any, Any plan enrollees. You have a right to make that choice each time service is needed by an Any, Any, Any Plan enrollee. You do not have to sign a contract to see Any, Any, Any plan enrollees.

## **If you decide to accept the Any, Any, Any Plan terms and conditions of payment**

Your agreement to our plan's terms and conditions of payment is inherent in your decision to treat an Any, Any, Any plan enrollee. If you decide to treat an Any, Any, Any plan enrollee, you will be subject to our plan's terms and conditions of payment and must bill the Any, Any, Any Plan for covered services. However, you have the right to decide, on a patient-by-patient and visit-by-visit basis, whether to treat the Any, Any, Any Plan enrollees. You may learn our terms and conditions of payment and other information about our plan on our website at [www.univhc.com](http://www.univhc.com) or by calling us at 1-866-690-4842, Monday – Friday from 8am to 11pm EST and 8am to 8pm on Saturday and Sunday.

## **If you decide not to accept the Any, Any, Any Plan terms and conditions of payment**

If you decide not to treat an Any, Any, Any plan enrollee, you should not provide services to the enrollee, except for emergencies.

If you choose to provide services, then you have by default agreed to our terms and conditions of payment and you must bill the Any, Any, Any Plan for covered health care services. You must collect from the enrollee only the appropriate Any, Any, Any Plan co-pays or coinsurance at the time of service. You may at any time, on a patient-by-patient and visit-by-visit basis, decide that you do not want to treat an Any, Any, Any plan enrollee.

We will follow CMS requirements for timely payment of claims. You may learn our billing requirements on our website at [www.univhc.com](http://www.univhc.com) or by calling us at 1-866-690-4842, Monday – Friday from 8am to 11pm EST and 8am to 8pm on Saturday and Sunday.

For more information about PFFS plans see Provider Qs & As at CMS's website <http://www.cms.hhs.gov/PrivateFeeForServicePlans/>. If you have questions about the Any, Any, Any Plan, please call our Member Services Department at 1-866-690-4842, Monday – Friday from 8am to 11pm EST and 8am to 8pm on Saturday and Sunday.

\*A Medicare Advantage Private Fee-for-Service plan works differently than a Medicare supplement plan. Your doctor or hospital is not required to agree to accept the plan's terms and conditions, and thus may choose not to treat you, with the exception of emergencies. If your doctor or hospital does not agree to accept our payment terms and conditions, they may choose not to provide health care services to you, except in emergencies. Providers can find the plan's terms and conditions on our website at [www.univhc.com](http://www.univhc.com).